



Astounding Assistant Manager



Are You a Rebel Who Needs a Cause?

At Hotel Zed we are Rebels Against the Ordinary. Hotel Zeds are ridiculously fun, unpretentious hotels where we challenge the norm every day. We've got comics books and yo-yos in every room, retro-chic amenities like vinyl listening stations, typewriter stations, board games and rotary dial phones, plus a bunch of other great stuff. We are never boring.

Why Us

Working at Hotel Zed is different than working anywhere else, and we don't just say that. Here your ideas can become realities. We don't have layers of approvals or a corporate office out of country that needs to sign off on everything. Nor do we have a brand book an inch thick that you must adhere to. Instead, we offer you an environment where you can really spread your wings. The sky is the limit with us. Oh, and you can also expect excellent benefits and a competitive compensation package, too. We also have strong values that we live out daily:

- Be real
- Have each other's backs
- Have fun
- Make everything better!

Your Revolutionary Role Includes

As our Assistant Manager you are responsible for assisting the General Manager (GM) in all aspects of operations at our hotel including front desk, security, guest satisfaction, and efficient operations in our totally hip hotel. You support Guest Services in achieving revenue targets and help manage controllable expenses. Some days you'll work alongside the guest service agents at the front desk, manning the phones and helping with check ins and outs. You also help your GM hire, train, lead, develop, coach, manage, and direct an engaged team to contribute to creating a ridiculously fun workplace.

You have the leadership and skills to be successful in supporting the management of complex hotel operations and inspire and coach their employees to their full potential. You help implement and model all our values, missions, policies, standards, and regulations. You are genuine, approachable, well-respected, contributing members of their workplace, and really care about our guests and each other. You have a colourful personality, a positive and upbeat attitude, and a great sense of humour. You are a leader of our Zed team; you leave positive, lasting impressions with our guests, and are a big part of what makes Hotel Zed the raddest place to work in B.C!



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Your Experience

- Degree or diploma in Business, Hotel Management, Tourism or Hospitality, and a minimum of three (3) years of demonstrated success in Hotel Operations. Combination of education and experience is considered.
- Leadership, integrity, and effective coaching skills.
- Demonstrated success building and motivating a team while creating and maintaining a respectful and productive work environment.

Join the resistance today! Abolish boring hotel experiences and love what you do. If this posting sounds like you, APPLY NOW!