



## Are You a Rebel Who Needs a Cause?

At Hotel Zed we are Rebels Against the Ordinary and our Hotel Zed Tofino is looking for a Nocturnal Night Auditor to join our dynamic, totally unique and rebellious team. Hotel Zeds are ridiculously fun, unpretentious hotels where we challenge the norm every day.

Working at Hotel Zed is different than working anywhere else, and we don't just say that. We're a family-owned, BC-based hospitality company that **LEADS WITH LOVE** and our number one metric as a company is the happiness of our staff, who we call our Fam-Jam 'cause we are like family.

Key to our success is living by our four Core Values everyday:

- Be Real
- Have Fun
- Make Everything Better
- Have Each Other's Backs

Here we want our Fam-Jam to feel well taken of by us and by one another. That's who we are!

## Benefits & Work Perks

We pay 100% of medical and dental PLUS you get mental health benefits. We also have a bunch of Work Perks just for you:

- Free nights at any of our hotels
- Scholarship programs for you and your family
- Gift cards for achieving targets
- Employee purchase program so you can get sweet deals on everything from electronics to linens
- Got Your Back Fund to take care of you during times of unexpected financial need

*And these are just a few!*

## The Rebel Role

As a Nocturnal Night Auditor, you are the night-time Guest Services Agent and you look after guest services, bookkeeping, security, and so many other things.

- You are a night-owl who loves to be awake and alive while the world is sleeping.
- You are our first impression for guests checking in late at night and the lasting impression for early departures.
- You greet each guest with a smile and manage guest complaints about noise, room conditions, or anything else we can help them with.
- You problem solve and have a great sense of humour.
- You love to work alone but value your teammates and communication.



- You have an eye for detail and look for ways to go above and beyond to make guests' experiences top notch.

### **What You Need**

- Fun loving nature
- Easy conversationalist
- Extra-sensory perception to how others are feeling
- Tech-savvy systems expertise
- Multi tasker who doesn't crack under pressure
- An eagle eye for details
- Sleuth-like problem solving skills
- Calm, cool, collected, and confident
- Front desk experience preferred

### **Answer the Call**

If this sounds like the job for you, **hit that Easy Apply button** and don't forget to **write a note about why you want to work with us!**